

## **Privacy Policy**

Connected Global (M) Sdn Bhd (Co. No:1387839-T) is a duly incorporated company in Malaysia and is the developer and owner and operator of Globiz, a mobile application.

Connected Global (M) Sdn Bhd respects the privacy of the personal information and data of its Users and will ensure compliance by its staff to high standards of security and confidentiality in respect of all personal information and data submitted by Users of Globiz.

This Privacy Policy is applicable to both registered and unregistered Users, and may be changed from time to time as Connected Global (M) Sdn Bhd may deem necessary.

By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, the terms used in this Privacy Policy have the same meanings as in our Terms and Conditions.

In this Privacy Statement, the following terms shall have the respective meanings specified below unless the context otherwise requires:

**“Application”** means the Globiz software whether it resides on the web or in a mobile platform

**“Connected Global (M) Sdn Bhd”** means Connected Global (M) Sdn Bhd, a company incorporated in Malaysia

**“Register User(s)”** means User(s) who register for the application to obtain services offered by Connected Global (M) Sdn Bhd. Unless the context provides otherwise, references in this Privacy Statement to “users” or “you” include references to generic users and Registered Users.

### **Purpose of Collection and Use of Personal Data**

In using the Application, Users may disclose or be asked to provide personal information and/or data. Connected Global (M) Sdn Bhd’s purposes for collecting and using the information and data include but are not limited to the following:

- for the daily operation of the services provided to Users;
- to provide and improve our services;
- to handle and follow up on enquiries, requests, and complaints from Users;
- to assist Connected Global (M) Sdn Bhd with developments for future marketing and promoting purposes or other internal purposes;

Connected Global (M) Sdn Bhd strives only to collect personal data that are necessary and adequate with the purposes set out above.

Connected Global (M) Sdn Bhd may collect personal information and/or data about a User, such as his/her name, log-in ID and password, address, email address, phone number, age, gender, date of birth, country of residence, nationality, education level and work experience that is/are not otherwise publicly available.

Only duly authorised staff of Connected Global (M) Sdn Bhd will be permitted to access Users' personal information and data, and Connected Global (M) Sdn Bhd shall not release such personal information and data to any third parties except in the circumstances listed under the section "Disclosure or Transfer of Data" below.

#### **Disclosure or Transfer of Data**

Connected Global (M) Sdn Bhd will only disclose and/or transfer Users' personal information and/or data to Connected Global (M) Sdn Bhd's personnel and staff for providing services to Users and corporate clients of Connected Global (M) Sdn Bhd whom have made specific requests for such information and/or data with Users' prior consent. However, Connected Global (M) Sdn Bhd may disclose and/or transfer such information and/or data to third parties under the following circumstances:

- where the information and/or data is disclosed and/or transferred to any third-party suppliers or external service providers who have been duly authorized by Connected Global (M) Sdn Bhd to use such information and/or data and who will facilitate the services in the Application, under a duty of confidentiality;
- where the information and/or data is disclosed and/or transferred to any agents, affiliates or associates of Connected Global (M) Sdn Bhd who have been duly authorized by Connected Global (M) Sdn Bhd to use such information and/or data;
- where Connected Global (M) Sdn Bhd needs to protect and defend its rights and property;
- where Connected Global (M) Sdn Bhd considers necessary to do so to comply with the applicable laws and regulations, including without limitation to prevention or compliance with a judicial proceeding, court order, or legal process and/or investigation of wrongdoing whether in or without connection of the services;
- where Connected Global (M) Sdn Bhd deems necessary to deliver the products and services that we offer and cultivate a positive user experience; and/or
- where Connected Global (M) Sdn Bhd deems necessary to maintain and/or improve the services in the Application.

Personal data collected via the Application may be transferred, stored and processed in any country in which Connected Global (M) Sdn Bhd operates. By using the Application, Users are deemed to have authorized Connected Global (M) Sdn Bhd to disclose and/or transfer their personal information and data under the circumstances stated above, as well as to any transfer of information outside of the Users' country.

Connected Global (M) Sdn Bhd does not link the information and data automatically collected in the above manner to any personally identifiable information. Connected Global (M) Sdn Bhd generally uses such automatically collected information and data to estimate the audience size of the Application, gauge the popularity of various parts of the Application, track

Users' movements and the number of entries in Connected Global (M) Sdn Bhd's promotional activities and special events, measure Users' traffic patterns and administer the Application. Such automatically collected information and data will not be disclosed except in accordance with the section "Disclosure or Transfer of Data."

In certain circumstances, you have the following data protection rights:

**(i) The right to access, update or delete the information.**

You can access, update or request deletion of your Personal Data directly within your account settings section. If you need assistance or unable to perform these actions yourself, please contact us to assist you.

**(ii) The right of rectification.**

You have the right to rectify your information if that information/data is inaccurate or incomplete.

**(iii) The right to object.**

You have the right to object to our processing of your Personal Data.

**(iv) The right of restriction.**

You have the right to request that we restrict the processing of your personal information.

**(v) The right to data portability.**

You have the right to be provided with a copy of the information that we have on you in any commonly used format.

**(vi) The right to withdraw consent.**

You also have the right to withdraw your consent at any time where Connected Global (M) Sdn Bhd relied on your consent to process your personal information.

**(vii) The right to complain**

You have the right to complain to a Data Protection Authority about the collection and use of your Personal Data.

**Third-Party Services**

In addition, our third-party advertising companies may place cookies on some of the pages Users visit in the Application. These cookies are designed to collect non-personally identifiable information to analyse Users' interests and searches in our Application to help deliver more relevant advertisements when Users visit our Application and other websites. The non-personally identifiable information collected by these cookies may be shared with other third parties for purpose of managing and targeting advertisements and for market research analysis.

The Application may provide links to other websites that are not owned or controlled by Connected Global (M) Sdn Bhd or its affiliates. Personal information and data from Users may be collected on these other websites when Users visit such websites and make use of the

services provided therein. Where and when Users decide to click on any advertisement or hyperlink in the Application which grants Users access to another website, the protection of Users' personal information and data which are deemed to be private and confidential may be exposed in these other websites.

Non-registered Users who gain access to the site/s via their accounts in online social networking tools (including but not limited to Facebook and Twitter) are deemed to have consented to the terms of this Privacy Policy, and such Users' data which they have provided to those networking tools may be obtained by Connected Global (M) Sdn Bhd and be used by Connected Global (M) Sdn Bhd and its authorized persons in and outside of the User's country for the purpose of providing services and marketing materials to the Users. Connected Global (M) Sdn Bhd and its authorized personnel may gain access and use the personal data of such Users so obtained, subject to the other provisions of this Privacy Policy.

### **Disclaimer**

This Privacy Policy is only applicable to the Application. Users are reminded that this Privacy Policy grants no protection to Users' personal information and data that may be exposed on websites other than the Application, and Connected Global (M) Sdn Bhd is not responsible for the privacy practices of such other websites. Users are strongly recommended to refer to the privacy policies of such other websites before using those websites.

### **Accountability**

All personal information and data provided by Users are only accessible by the authorized personnel of Connected Global (M) Sdn Bhd or its authorized third parties, and such personnel shall be instructed to observe the terms of this Privacy Policy when accessing such personal information and data. Users may rest assured that their personal information and data will only be kept if is necessary to fulfil the purpose for which it is collected.

### **Security Of Data**

Connected Global (M) Sdn Bhd follows generally accepted industry standards to protect the personal information and data submitted by Users to the Application, both during transmission and once Connected Global (M) Sdn Bhd receives it. However, no method of transmission over the Internet or method of electronic storage is 100% secure. Therefore, while Connected Global (M) Sdn Bhd strives to protect Users' personal information and data against unauthorized access, Connected Global (M) Sdn Bhd cannot guarantee its absolute security.

Once Connected Global (M) Sdn Bhd has obtained a User's personal information and/or data, it will be maintained securely in Connected Global (M) Sdn Bhd's system for the period necessary to fulfill the purposes for which the data was collected as set out under the section "Purpose of Collection of Personal Data". Connected Global (M) Sdn Bhd may retain User's personal information even after User has closed his/her account if retention is reasonably necessary to comply with our legal obligations, meet regulatory requirements, resolve disputes between Users, prevent fraud and abuse, or enforce this Privacy Policy and the Terms and Conditions.

### **Changes to this Privacy Policy**

Connected Global (M) Sdn Bhd reserves the right to update, revise, modify or amend this Privacy Policy at any time as Connected Global (M) Sdn Bhd deems fit or necessary. Therefore Users are strongly recommended to review this Privacy Policy frequently. If Connected Global (M) Sdn Bhd decides to update, revise, modify or amend this Privacy Policy, Connected Global (M) Sdn Bhd will post notices of those changes to its websites and/or other places as Connected Global (M) Sdn Bhd deems appropriate.

**Contact**

Should you have any enquiries/feedback relating to this Privacy Policy, please email us at [info@globiz.my](mailto:info@globiz.my)